

DATA PRIVACY NOTICE

This Privacy Notice explains the types of personal data we may collect about you when you interact with us. It also explains how we store and handle that data and keep it safe.

1. Who we are and what we do

Win Fred Dibnahs Former Home

2. The first point of contact for data protection

If you have any concerns or queries about our data protection procedures, please contact support@winfreddibnahsformerhome.online

3. Why we process data

We need to process your details to enable you to enter the competition and keep you informed of progress with the competition.

4. Legal bases for processing your data including any explanation of legitimate interests

The law on data protection sets out a number of different reasons for which a company may collect and process your personal data. Some of these reasons, set out below, are the bases we have for processing your personal data:

Contractual obligations

We need your personal data to comply with our contractual obligations.

We need to collect and retain your contact details, so we can for example:

- deliver our service, or
- to enter into contract with you to supply us with services
- when we arrange a consultation to discuss possible services

Legal obligations

If the law requires us to, we may need to collect and process your data.

For example, we are obliged to retain certain information for HMRC reporting purposes or to comply with other legislative provisions including educational requirements.

Legitimate interest

In particular circumstances, we require your data to pursue our legitimate interests in a way which might reasonably be expected as part of running the competition and which does not materially impact your rights, freedom or interests.

5. When we collect data

We collect your data on entering the competition

6. What data we collect

Contact information including: name, address, phone number, email address

7. How we use your personal data

We process data for a variety of reasons. Each of these relate to the running of the competition and giving our customers the best experience possible.

- To process your entry
- To reply to any queries or questions you may have
- To communicate with you where necessary and to send newsletters to you
- To comply with legal requirements such as HMRC reporting

8. How long we keep your personal data

Whenever we collect or process your personal data, we only keep it for as long as is necessary for the purpose for which it was collected.

At the end of that competition period, your data will either be deleted completely.

9. HOW WE KEEP YOUR DATA SAFE

We are aware of the need to maintain the correct and highest-level security when processing your personal information.

We take the following steps to maintain the security of your personal information:

- we keep all of your information in systems that are password protected.
- We limit access to your personal information to those who have a genuine business need to know it.
- we have password protected systems
- we maintain firewalls and anti-virus software

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

10. Who we share your data with

- We don't share your data with any third party and your data is only used for your competition entry.

11. Where your data is processed

We do not transfer data outside of the EEA. Our servers are located in the UK

However, your personal data will remain in the EU or countries considered by the EU to have equivalent policies such as Jersey, Guernsey, Switzerland, New Zealand and Canada. Companies based in the USA that have certified with the EU-US Privacy Shield programme are also considered to be permitted destinations by the EU (this includes popular US products like Google, Mailchimp, Dropbox, Microsoft)

12. Your rights and who to contact

You have the following rights, which you can exercise free of charge:

Access

The right to be provided with a copy of your personal data

Rectification

The right to require us to correct any mistakes in your personal data

To be forgotten

The right to require us to delete your personal data—in certain situations

Restriction of processing

The right to require us to restrict processing of your personal data—in certain circumstances, e.g. if you contest the accuracy of the data

Data portability

The right to receive the personal data you provided to us, in a structured, commonly used and machine-readable format and/or transmit that data to a third party—in certain situations

To object

The right to object:

—at any time to your personal data being processed for direct marketing (including profiling);

—in certain other situations to our continued processing of your personal data, eg processing carried out for the purpose of our legitimate interests.

Not to be subject to automated individual decision-making

The right not to be subject to a decision based solely on automated processing (including profiling) that produces legal effects concerning you or similarly significantly affects you

If you would like to exercise any of those rights, please contact us by emailing support@winfreddibnahsformerhome.online

OTHER RIGHTS

Where we rely on our legitimate interest

In cases where we are processing your personal data on the basis of our legitimate interest, you can ask us to stop for reasons connected to your individual situation.

We will then stop processing your information unless we believe we have a legitimate overriding reason to continue processing.

Checking your identity

To protect the confidentiality of your information, we will ask you to verify your identity before proceeding with any request you make under this Privacy Notice.

For us to check your identity please:

- let us have enough information to identify you [(e.g. your full name, address and client or matter reference number)];
- let us have proof of your identity and address (a copy of your driving license or passport and a recent utility or credit card bill); and
- let us know what right you want to exercise and the information to which your request relates.

If you have authorised a third party to submit a request on your behalf, we will ask them to prove they have your permission to act.

If we choose not to action your request, we will explain to you the reasons for our refusal.

Your right to contact the ICO

If you feel that your data has not been handled correctly, or you are unhappy with our response to any requests you have made to us regarding the use of your personal data, you have the right to lodge a complaint with the Information Commissioner's Office.

You can contact them by calling 0303 123 1113.

Or go online to [\(opens in a new window; please note we can't be responsible for the content of external websites\)](#)

If you are based outside the UK, you have the right to lodge your complaint with the relevant data protection regulator in your country of residence

You also have the right to take to seek a judicial remedy

Modifications:

If we decide to change our privacy policy, we will update the Privacy Policy modification date below.

The policy was last modified on 12th September 2018